Children in my care are only released to the individuals named by the parents on my record forms and then only with parental permission. A password system will apply. Please collect your child promptly. A charge may be made for late collection. If a child has not been collected within half an hour after pick-up time, and we have had no contact from parents or your emergency contact, I will attempt to contact parents / emergency contact. If there is still no contact from you after 60 minutes, the child protection team at First Response will be called.